## 

Brands in the Age of Crisis: suppliers and distributors vision



EFIDA European Congress, Verona, June 19th 2009.

Stefano Abbà Director, Service Division Italy

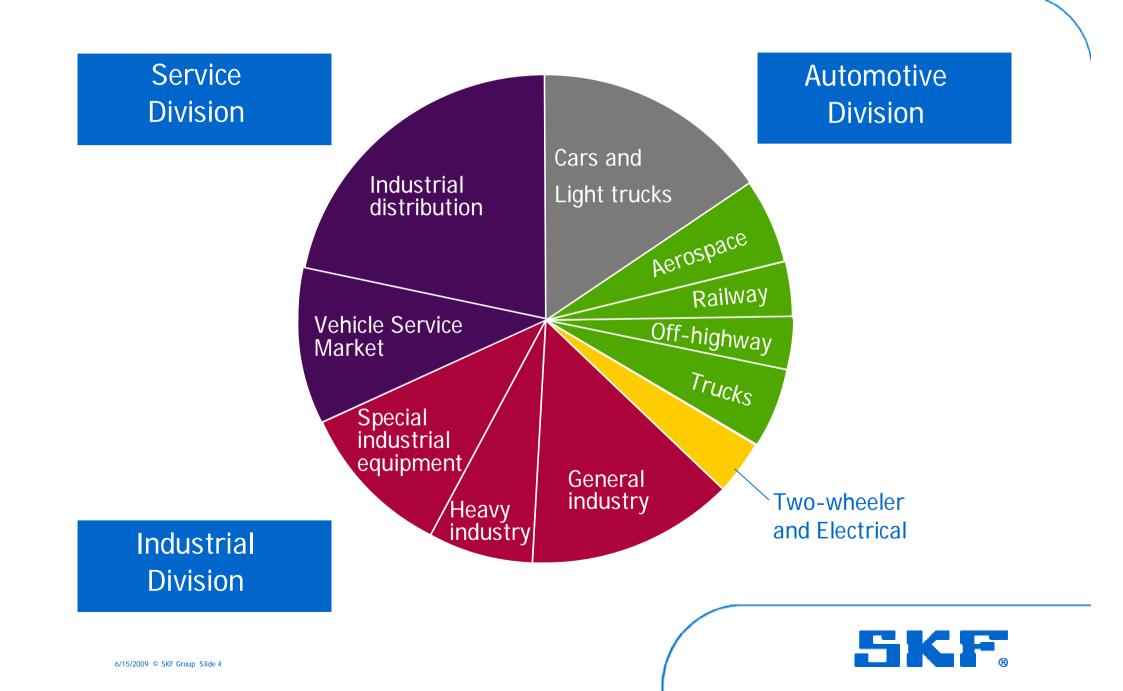


### SKF - A truly global company

Established: 1907 Sales 2008: SEK 63,361 million **Employees**: 44,799 **Production sites:** around 110 in 28 countries in over 130 countries SKF presence: **Distributors/Dealers:** 15,000 **Global certificates:** ISO 14001 **OHSAS 18001 certification** 



### Net sales per customer segment and organization



### **SKF Group Vision**

### To equip the world with SKF knowledge



### What is SKF knowledge?

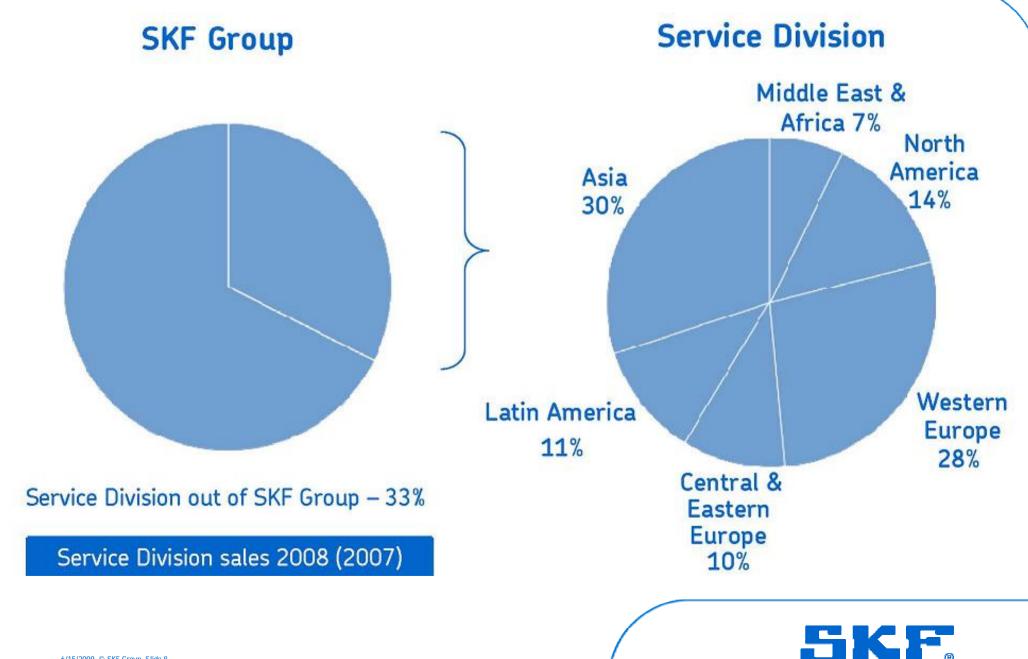


### SKF Service Division

2009-06-15 ©SKF Slide 7 [Code] SKF [Organisation]



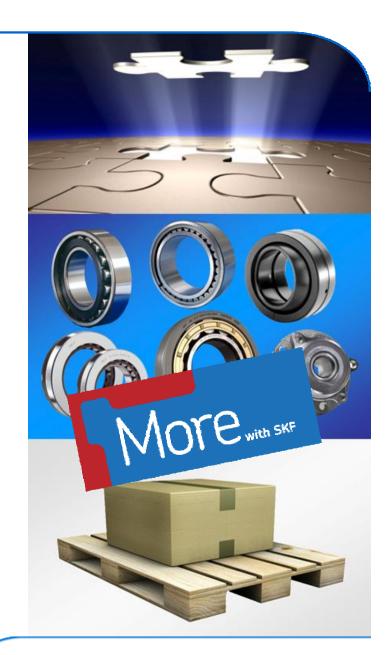
### Net Sales 2008



### **Service Division Business**

Providing platform-based and segment-focused solutions to industrial customers for improved productivity with :

- Knowledge-based products, systems and services to optimize plant asset efficiency
- Bearings and related products and services through authorised distributors
- Global e-enabled logistics services to external and internal customers





### **Service Division Core Strategies**





### Key Accounts and value selling



### Delivering the SKF Value ... Consistently



### New/recent market offers



Condition-based maintenance programme for ships



SKF Multilog On-line System, IMx-S



SKF Microlog AX



SKF WindCon 3.0





SKF Multilog On-Line System IMx-W (Wind)



SKF Machine Condition Advisor



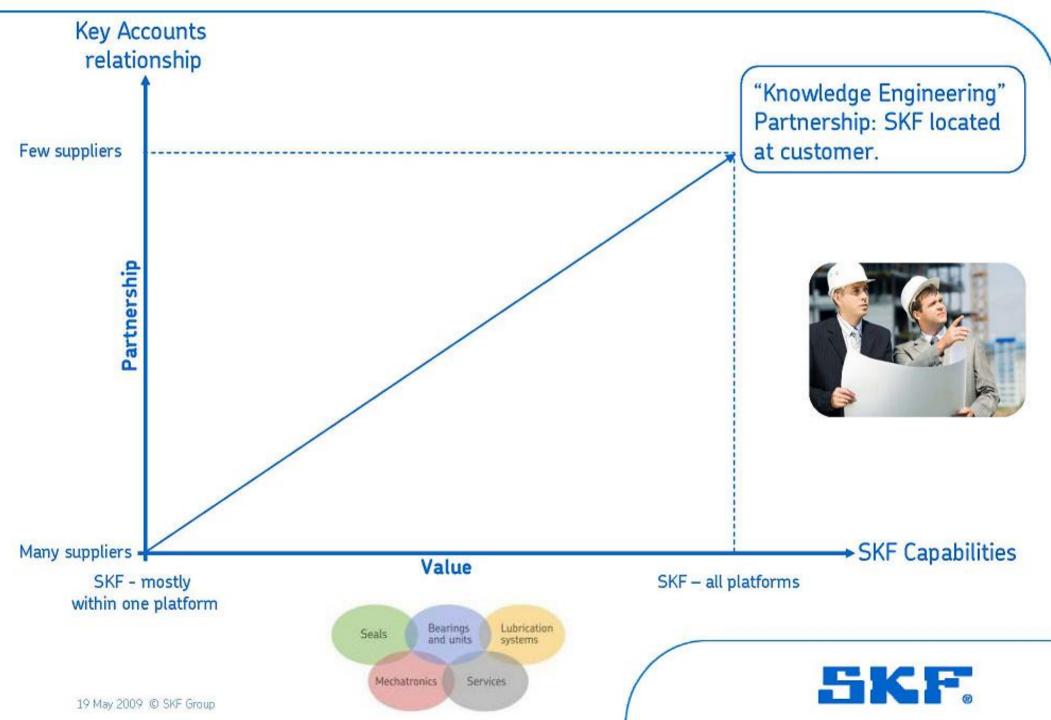
SKF SYSTEM 24 LAGE Series



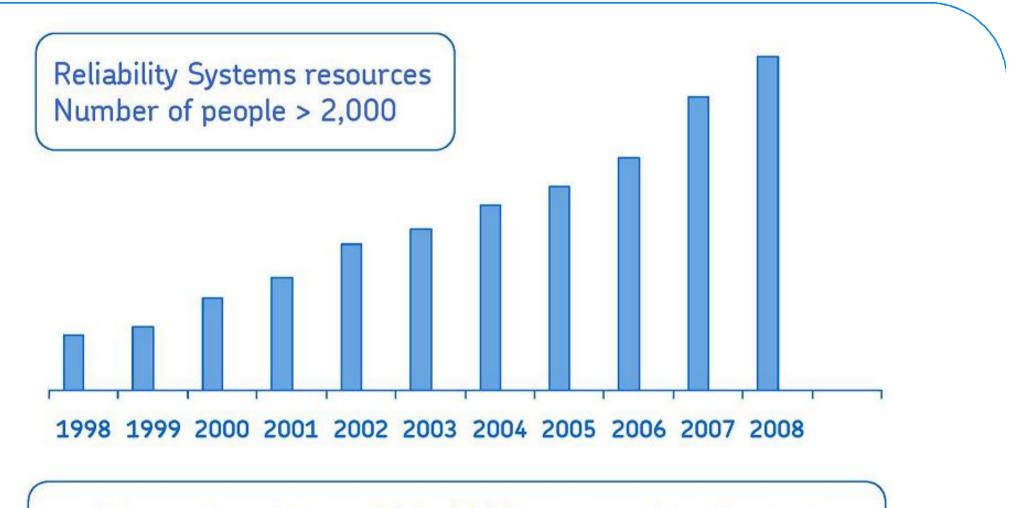
SKF E2 Energy Efficient Bearings



### Key Accounts – SKF – The preferred partner



### Reliability Systems revenue developement



Sales up by a factor of 6 in 2008, compared to the start in 1998. This equals in average 20% growth annually



### New business

### British Petroleum exploration & production in UK - Existing

5 year proactive reliability maintenance services contract improving plant reliability, minimizing downtime and maximizing production revenue. SKF offers an improvement of the overall Asset Maintenance strategy.

### SKF award from British Petroleum - New development

The award was given for a successful cooperation in a development work driven by BP for wireless technology onboard their vessels.







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### Improved distribution footprint



### Strategy for distribution

Build preferred partnerships

Focus on key accounts

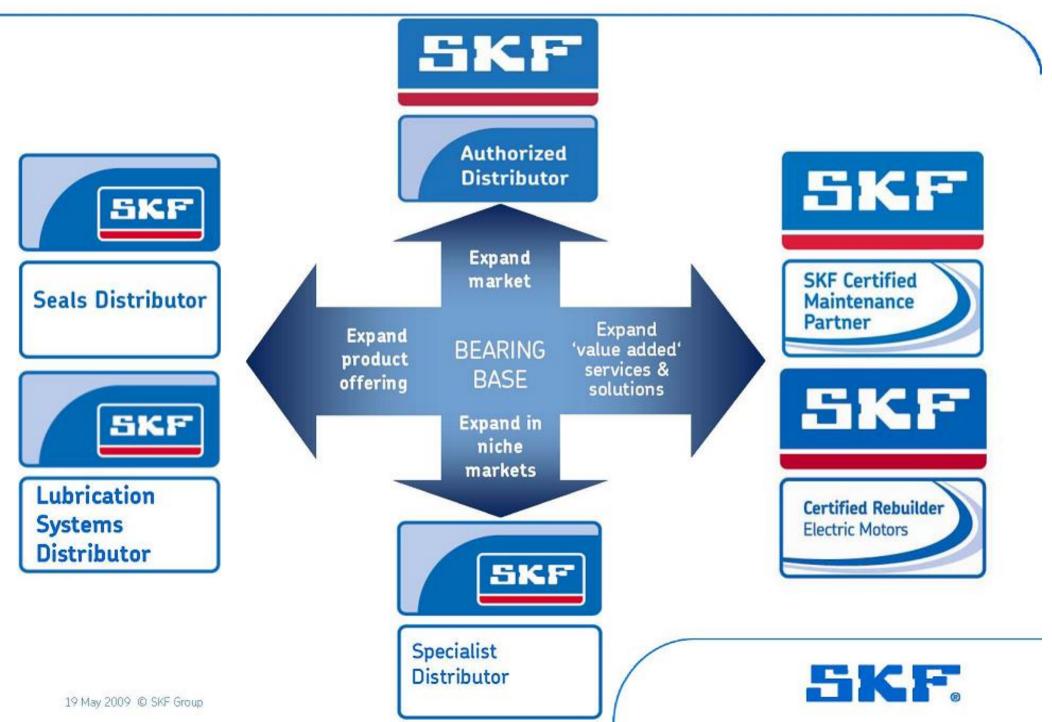
Grow with platforms

Create value





### **Improved Distribution Footprint**



### SKF E2 launch status – small deep groove ball bearings

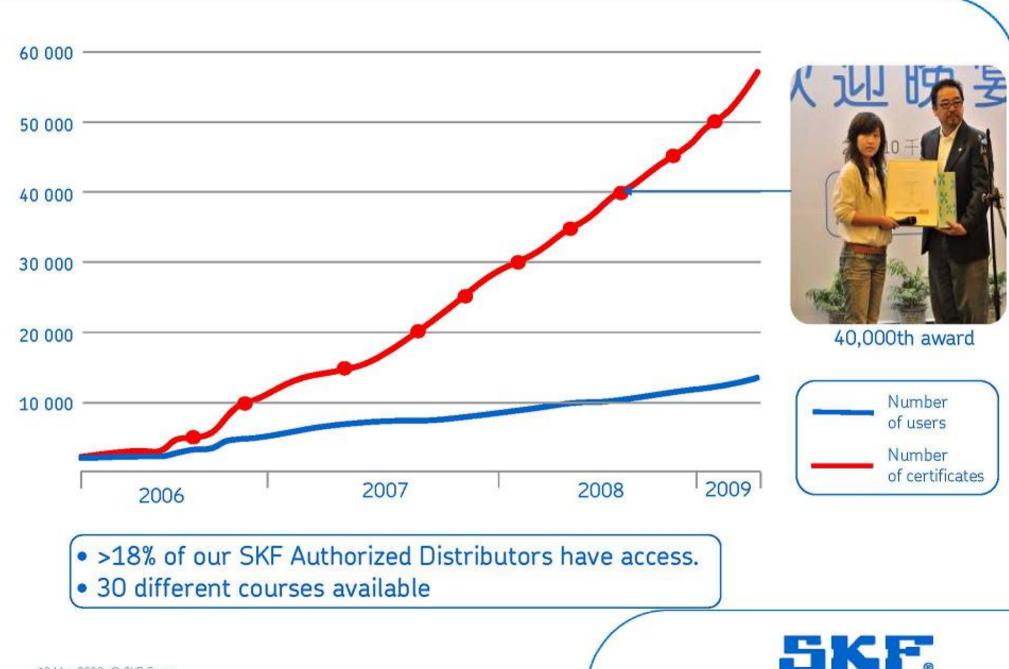


Good for your business. And for your planet.

### MORE than 150 Launch Partners in Europe



### Distributor programmes: Distributor College



### Network of SKF Certified Partners



# **KF Solution Factory**



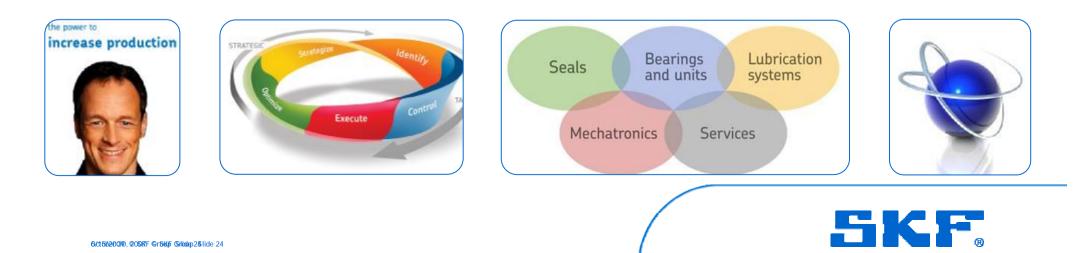
### How does SKF Solution Factory deliver customer profitability?

SKF Solution Factory is *the* entity within SKF that integrates:

- Global network of entities with total SKF knowledge
- The five SKF technology platforms
- AEO (Asset Efficiency Optimization) driven working process

#### It is *the* entity representing:

- a place to create innovative and integrated (5 platforms) solutions
- a reference point for SKF Sales and for SKF Distributors
- a laboratory where to meet and work with our Customers.



### Bringing it all together



### **SKF Solution Factories in 2009**



### SKF Solution Factory, Italy









### SKF Solution Factory, Sweden









Profitable growth



### Key business message

- Grow with our Key Accounts
- Grow sales in all platforms incl. SKF Power Transmission
- Continue to develop our distributor network
- Delivering measurable cost savings for our customers
- Fully utilise the SKF Solution Factories to deliver customised solutions





