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General Manager Festo Italy

performance

Think global, act local

- Automation and Didactic
- Factory and process automation
- 300.000 customers in over 200 sectors
- 13.500 employees
- Sustainable education and training



People: our no. 1 success factor



Corporate Mission

We want to be the best company and the global leader in automation with pneumatics as well as electric drives – the No. 1 partner for our customers with the highest problem-solving competency.



Sustainable
commitment ...



... to people ...

... and technology

Festo facts

- Sales (2008) 1,7 billion Euros
- 13.500 employees in 176 countries
- Around 30.000 catalogue products
- 2.800 patents world-wide
- R&D budget 9 % of sales
- Training budget 1,5% of sales



Innovations worldwide – patented



Quality worldwide – certified



Over 23.000 products worldwide – documented

Innovation excellence

- Sustainable innovation management
- Over 20 Technology Engineering Centers world-wide
- Around 100 new products every year



Skilled enhancement
of electromagnetic
compatibility



Innovation down to
the last detail



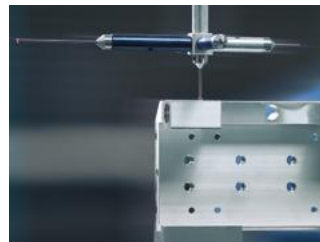
Pure innovation:
virtual reality

Production on demand

- 10 Global Production Centres
- 26 National Service Centres with customer-specific production
- Our own cutting-edge manufacturing processes



Quality monitoring

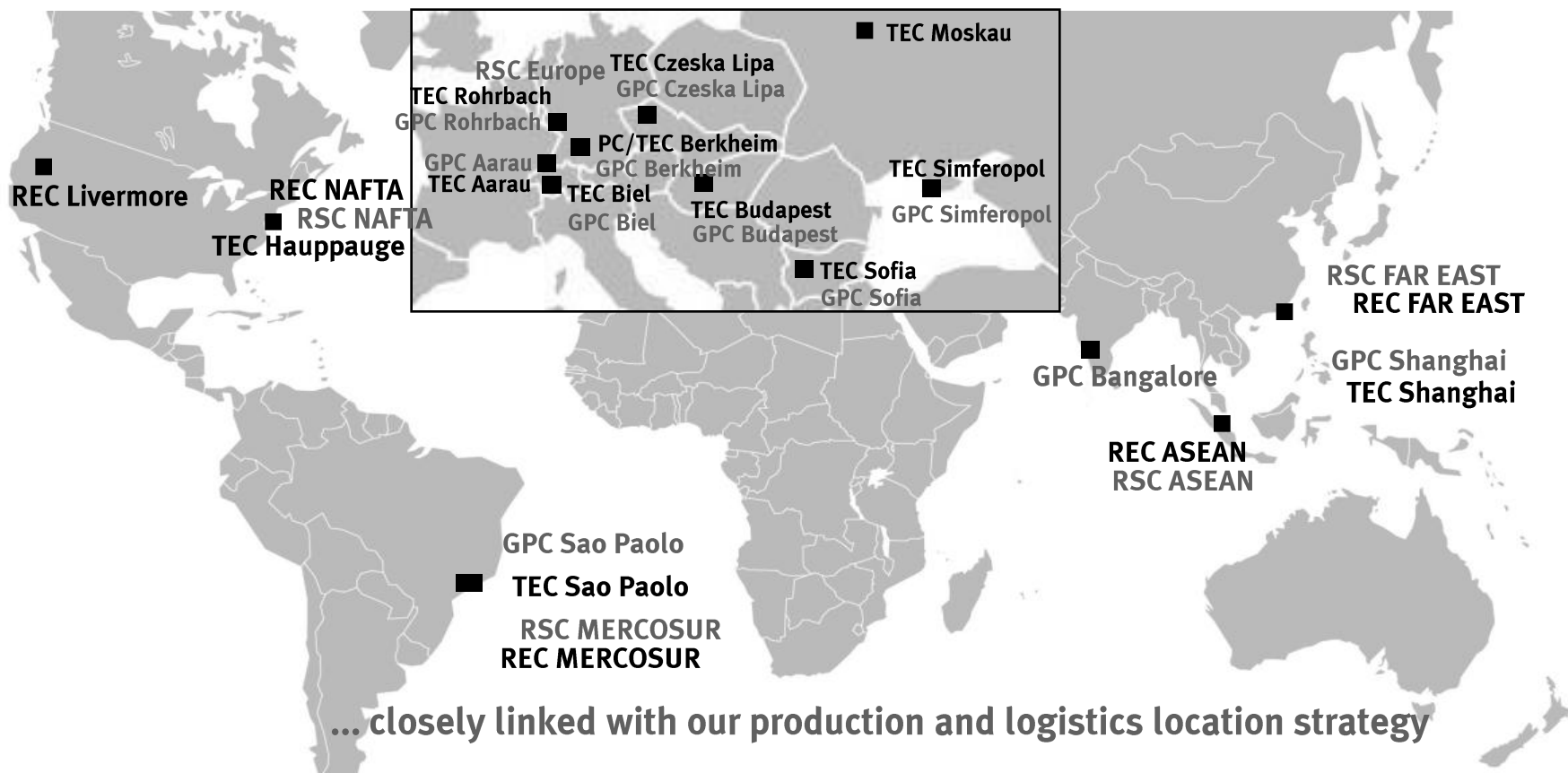


Quality down to the last detail

Pure flexibility:
production on demand

Global network for development, production and logistics

Location strategy of our innovation network with 21 R&D sites...



Festo Italy

- Automation since 1956
- Didactic since 1969
- Factory and Process Automation
- 3.000 customers
- 201 people
- Continue Training & Learning
- 102 Mio€ total turnover in 2008
- Certified ISO 9001:2000



People: our no. 1 success factor

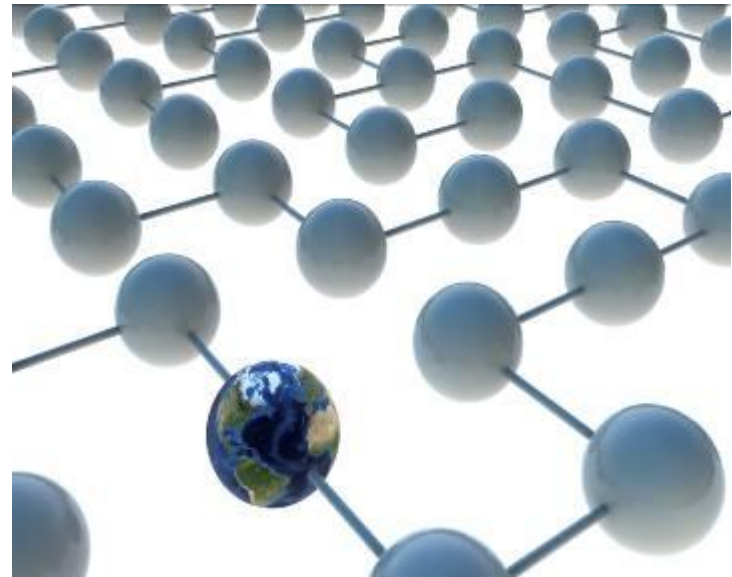


Festo CTE - Consulting Training Education

- Organization and business consulting
- Industrial Management School
- Learning methods and systems
- 70 consultants, turnover 2008 9,7 Mio€

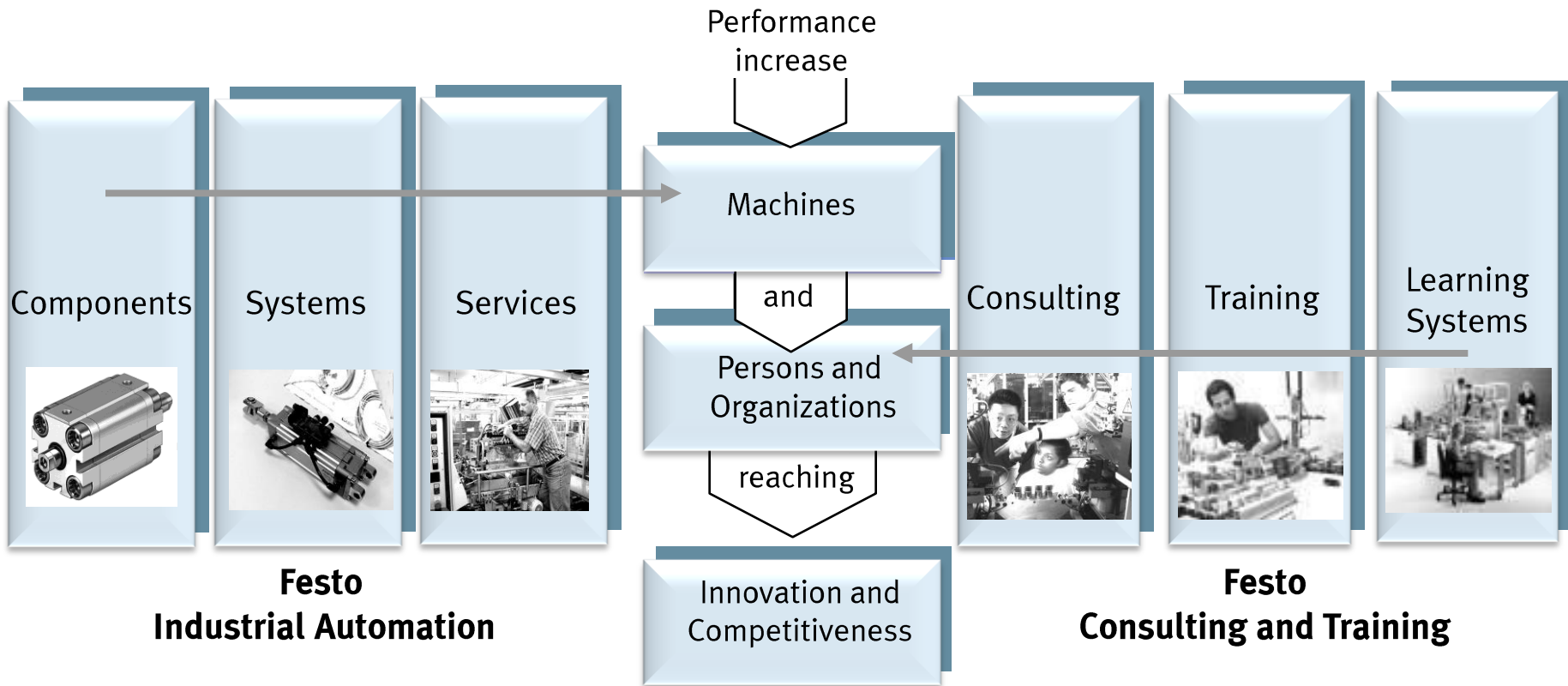


200 multi-clients seminars and masters organized every year by the Industrial Management School



350 training and consulting projects on-the-job every year

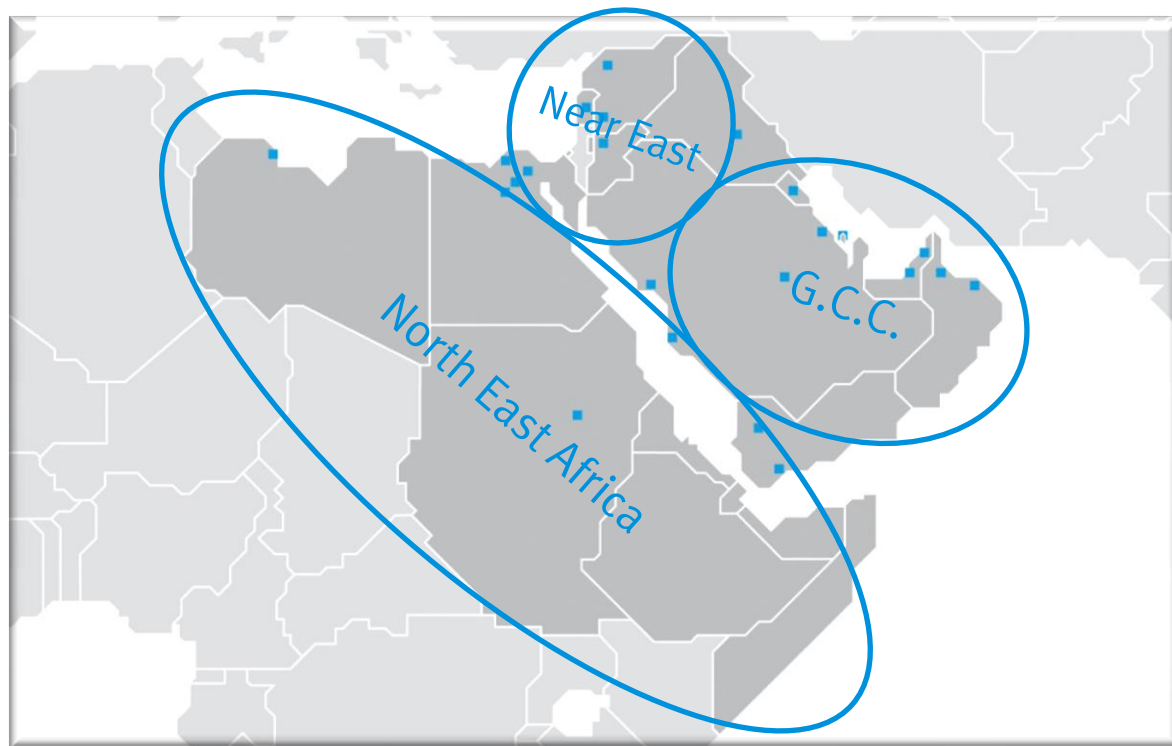




Festo Italy is responsible for MENA Middle East and North East Africa

1- North East Africa

- Egypt
- Sudan
- Libya
- Ethiopia
- Somalia
- Eritrea
- Djibouti
- Yemen



2- Near East

- Syria
- Lebanon
- Jordan
- Iraq
- (Palestine)

3- The Gulf

- U.A.E.
- Kuwait
- Qatar
- Oman
- Bahrain
- Saudi Arabia

FESTO

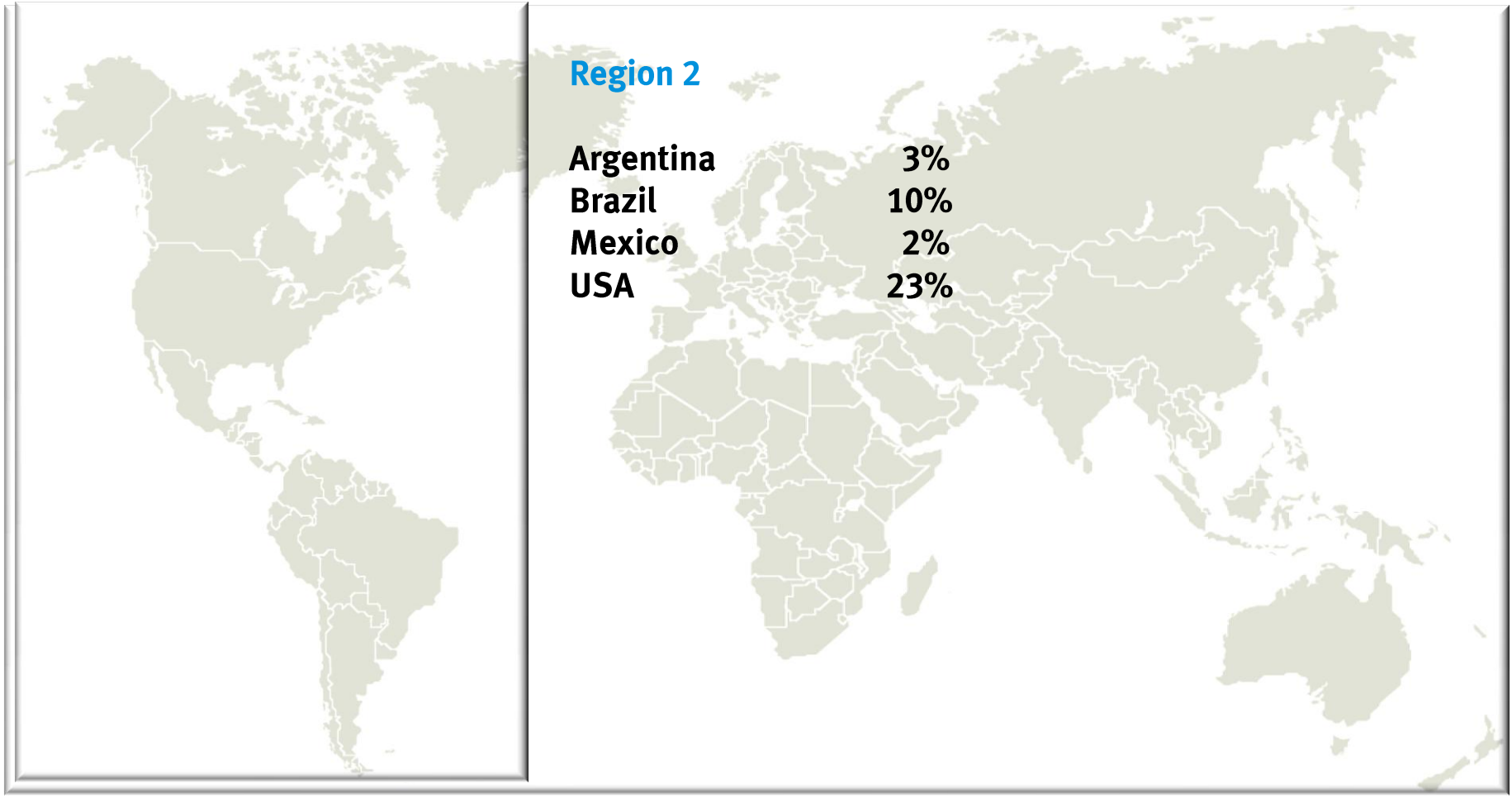


Festo Dealers in Italy

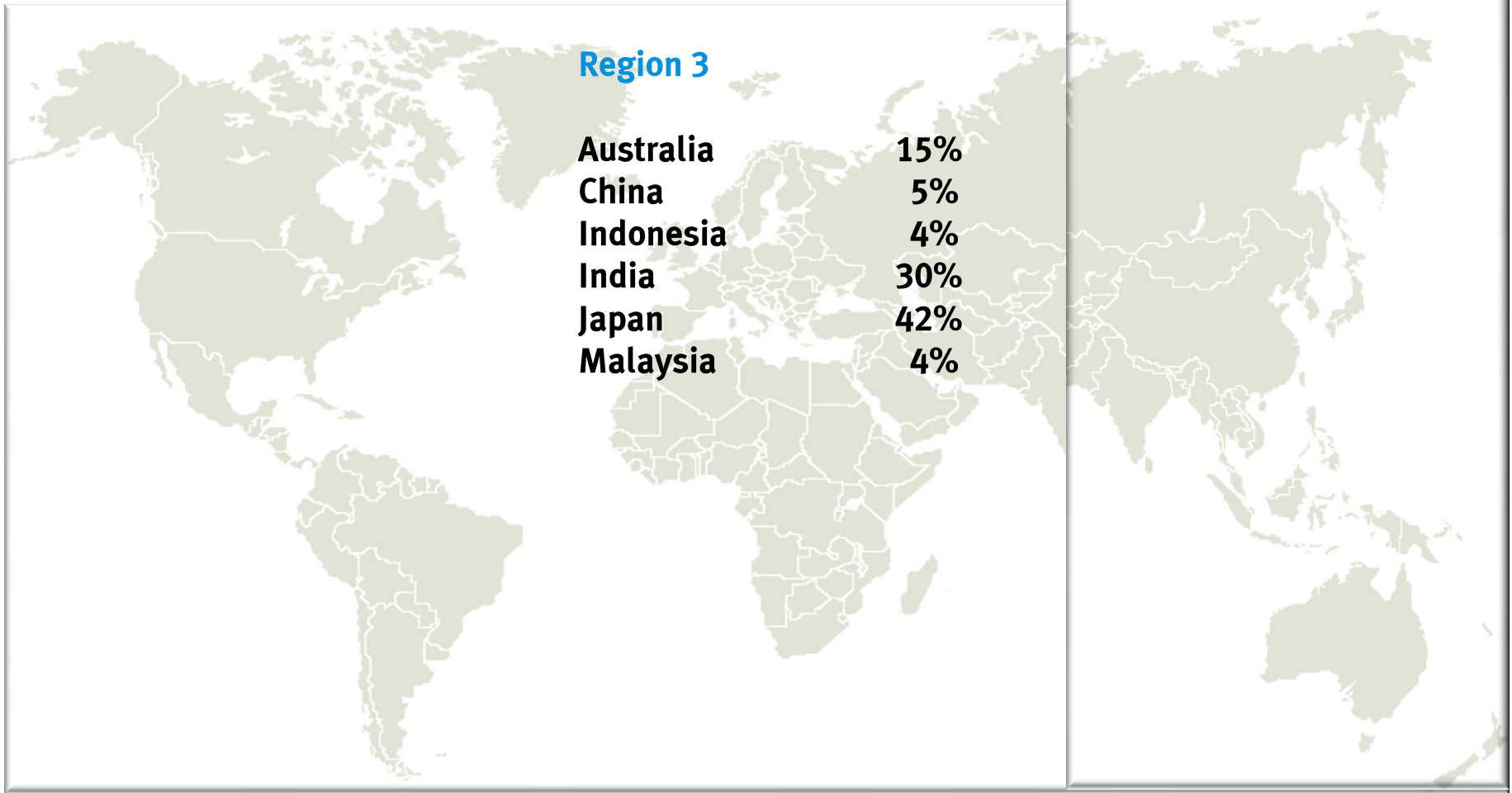
Share of Festo Turnover via Dealers



Share of Festo Turnover via Dealers



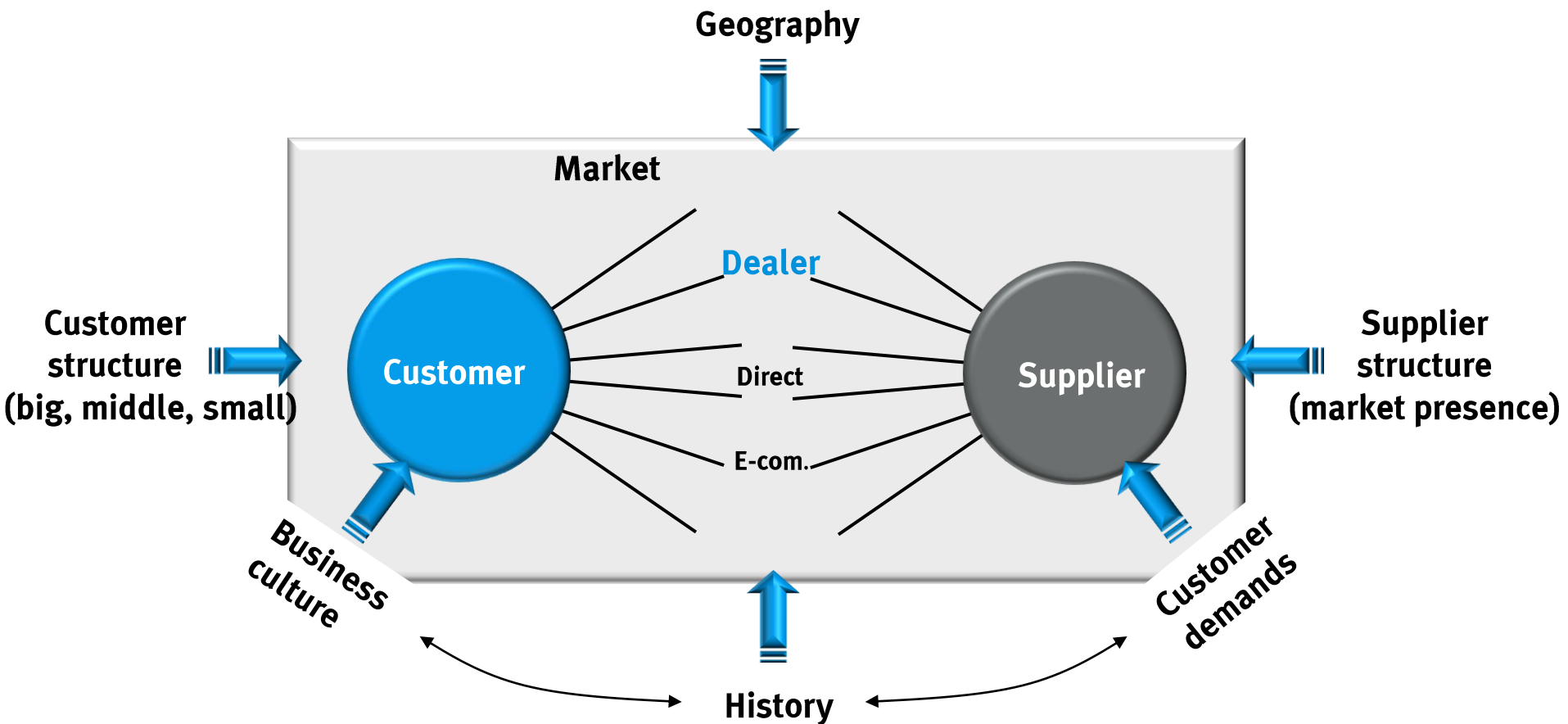
Share of Festo Turnover via Dealers



Share of Festo Turnover via Dealers



Reasons for Sales Channels via Dealers



Profitability of Customer Segments

 Contribution Margin insufficient
 Contribution Margin good

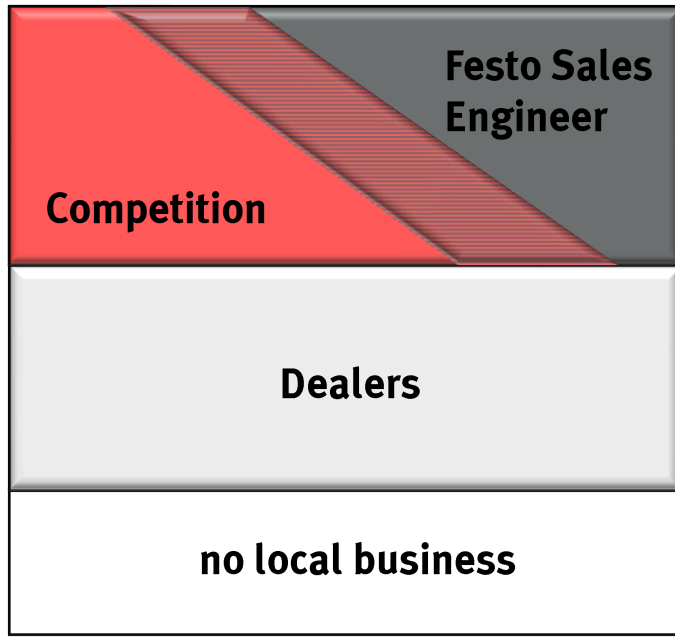
Account Share Classes

>75%	50-75%	25-50%	10-25%	<10%	Customer Potential Family
Blue	Blue	Blue	Blue	Grey	Big
Blue	Blue	Blue	Blue	Grey	
Blue	Blue	Blue	Grey	Grey	Middle
Blue	Blue	Blue	Grey	Grey	
Blue	Blue	Grey	Grey	Grey	
Blue	Grey	Grey	Grey	Grey	Small
Grey	Grey	Grey	Grey	Grey	

Geographical Situation

Density of
pneumatic
users

high



Competition

**Festo Sales
Engineer**

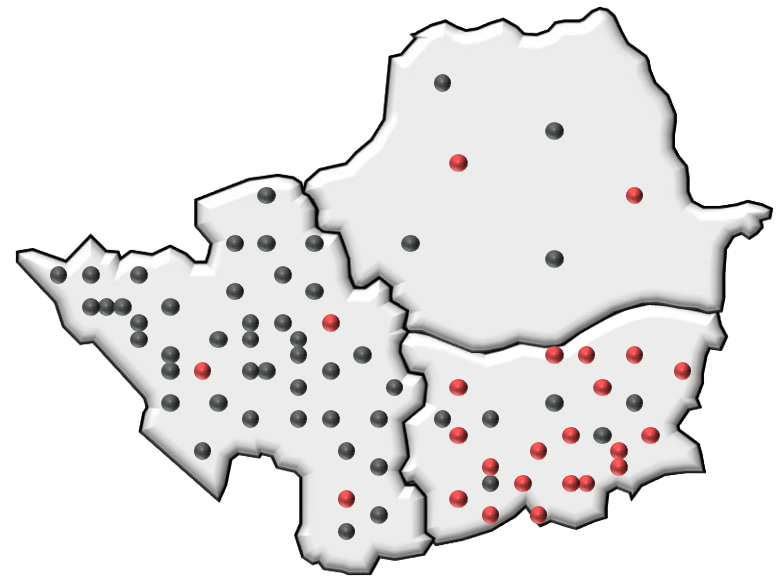
Dealers

no local business

low

high

**Festo
market share**

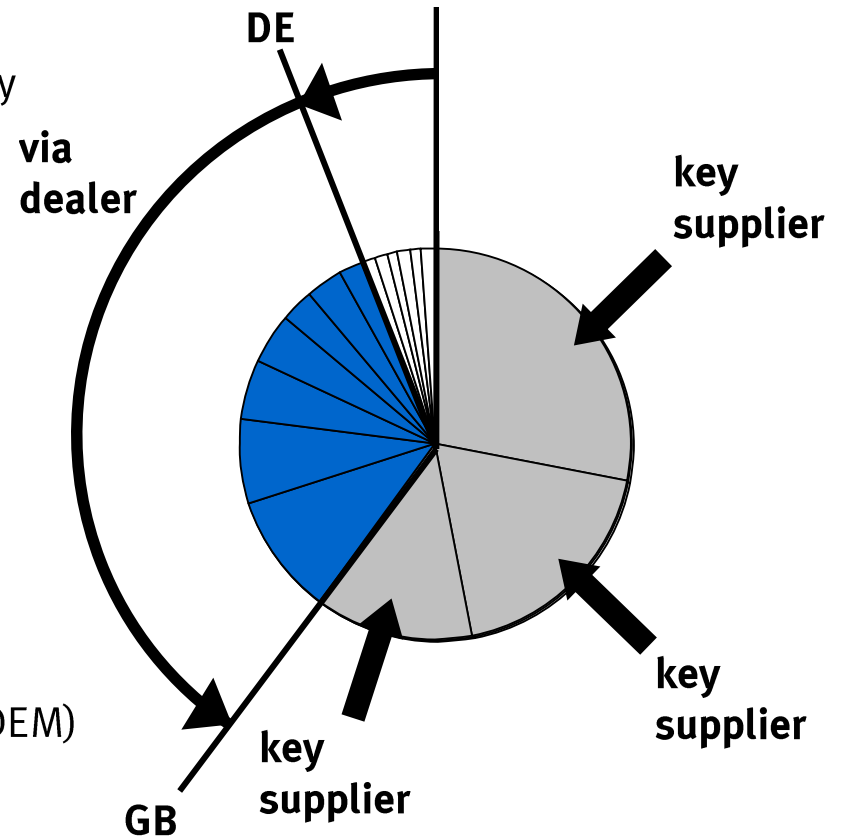


Business Culture

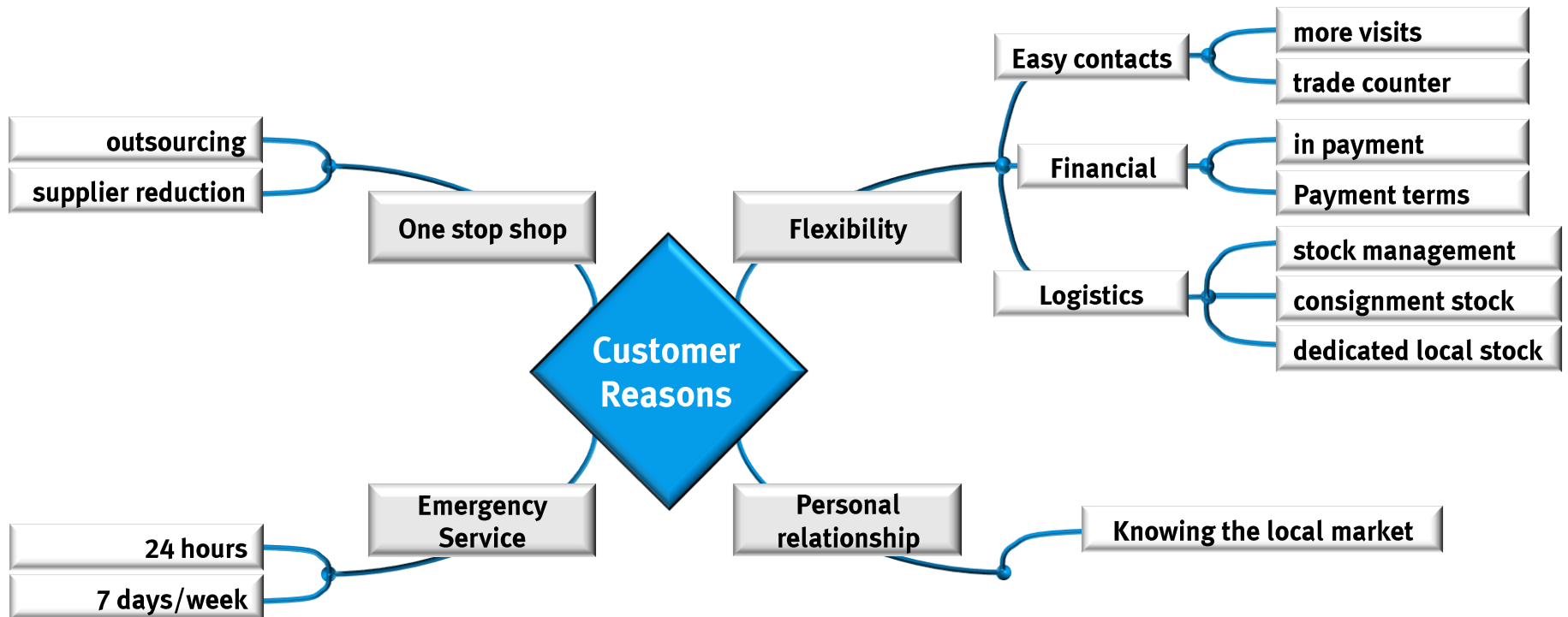
The purchasing volume of a company is supplied by key suppliers and dealers. The decision of using dealers depends on:

- the share of the particular need
- the cultural / market situation

Normally “production materials” (like pneumatics for OEM) are bought directly because of their high quantities.

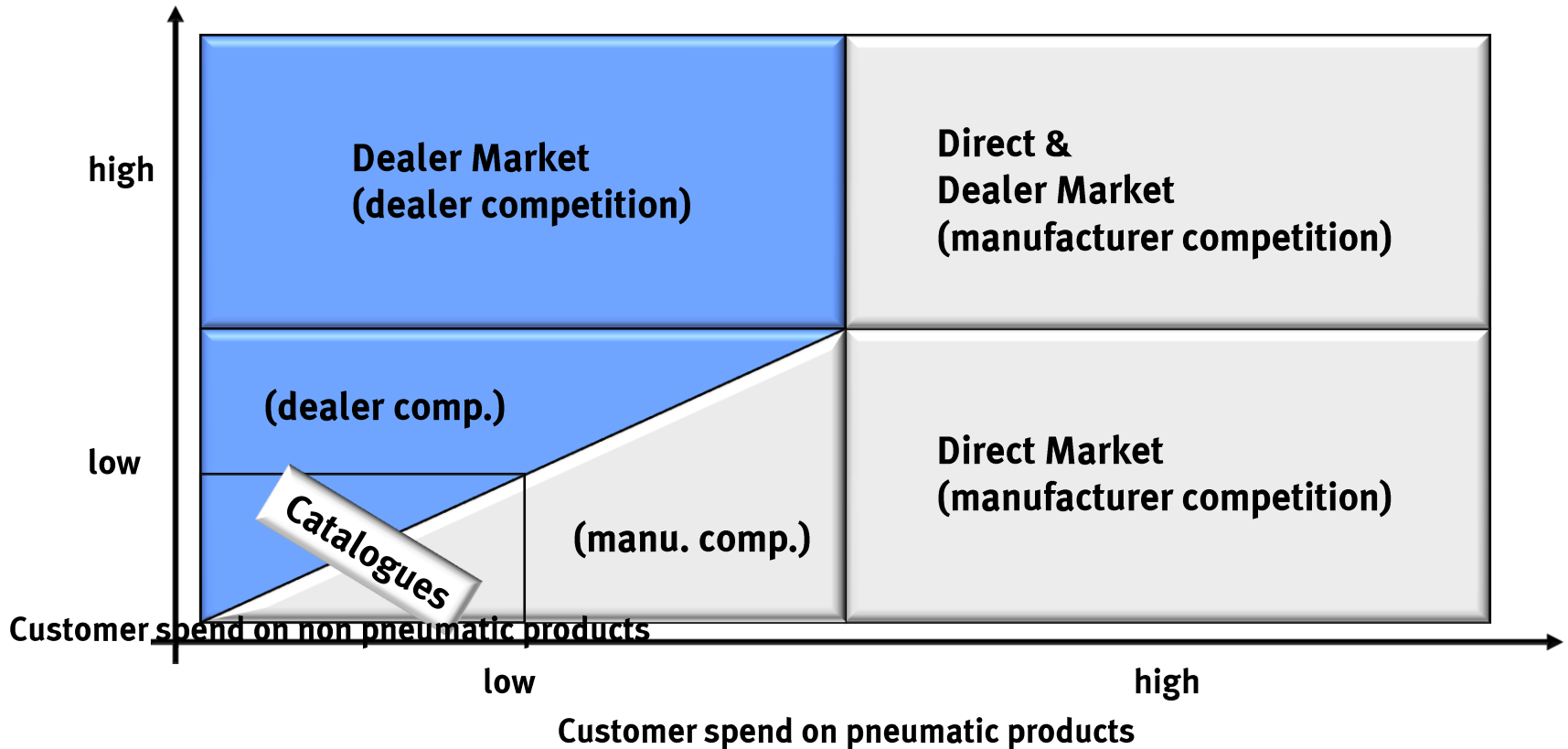


Reasons for Customers to buy via Dealers

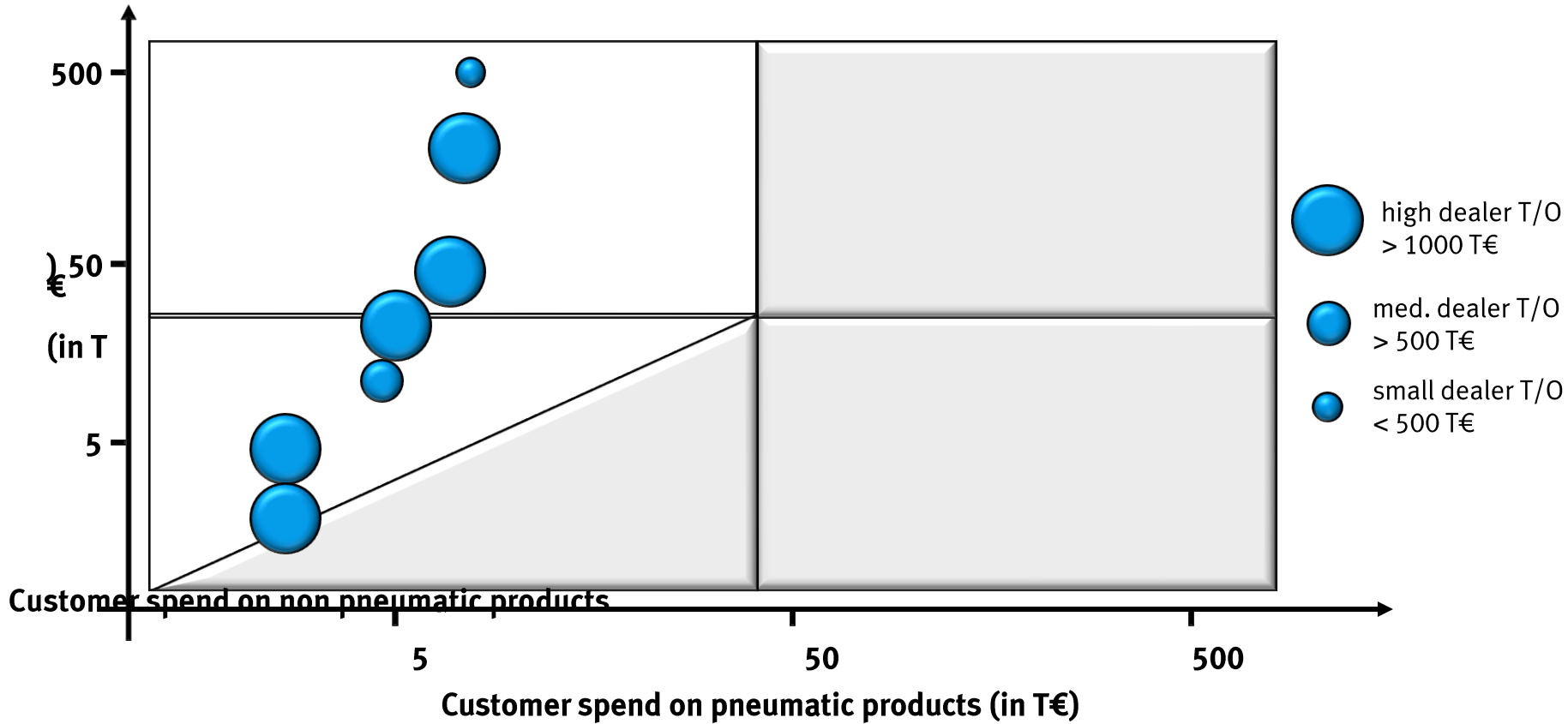


Notice: most important topic according to CSS 2000

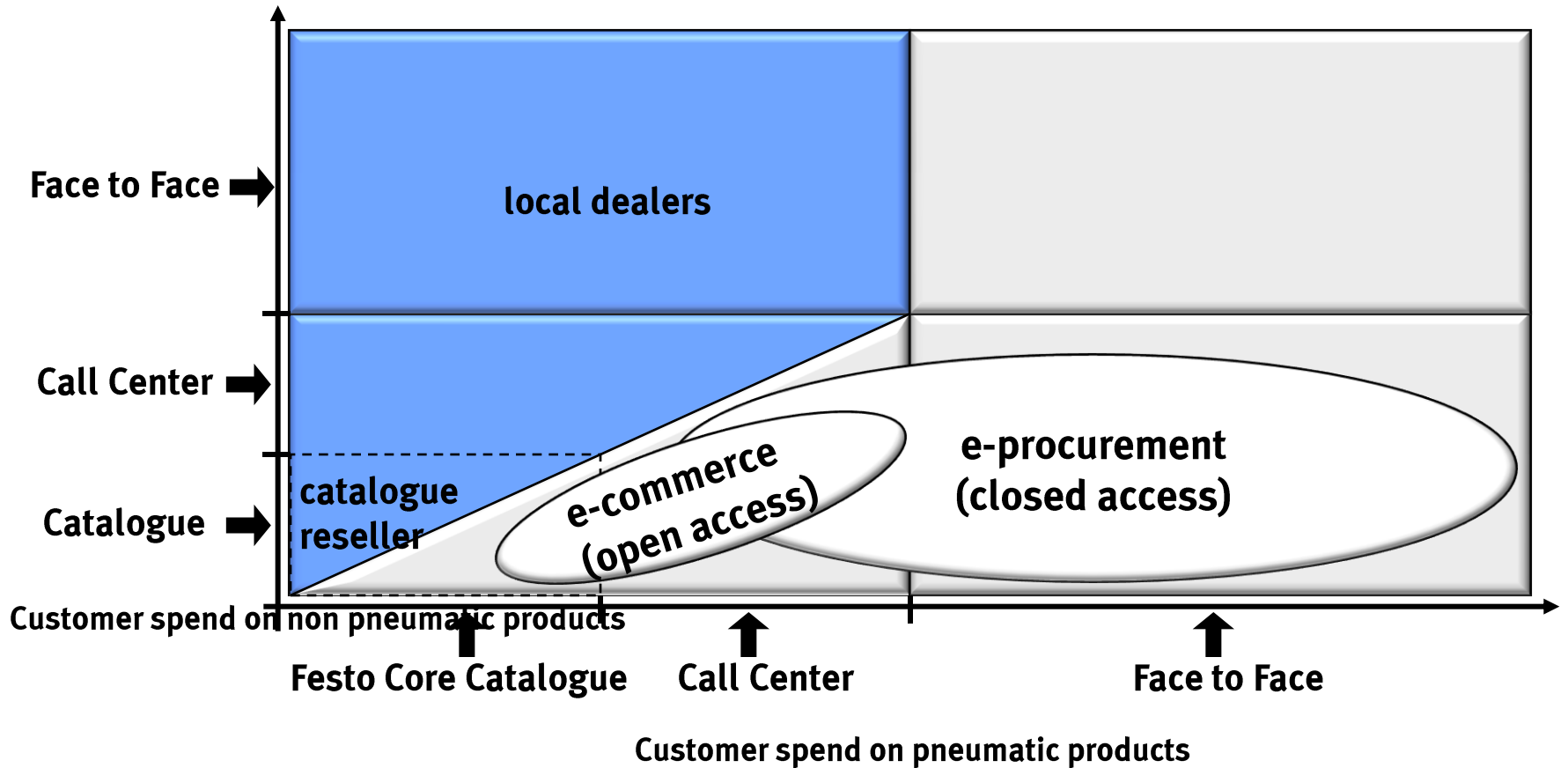
Markets of direct and indirect Sales Channels



Dealers Distribution in Europe

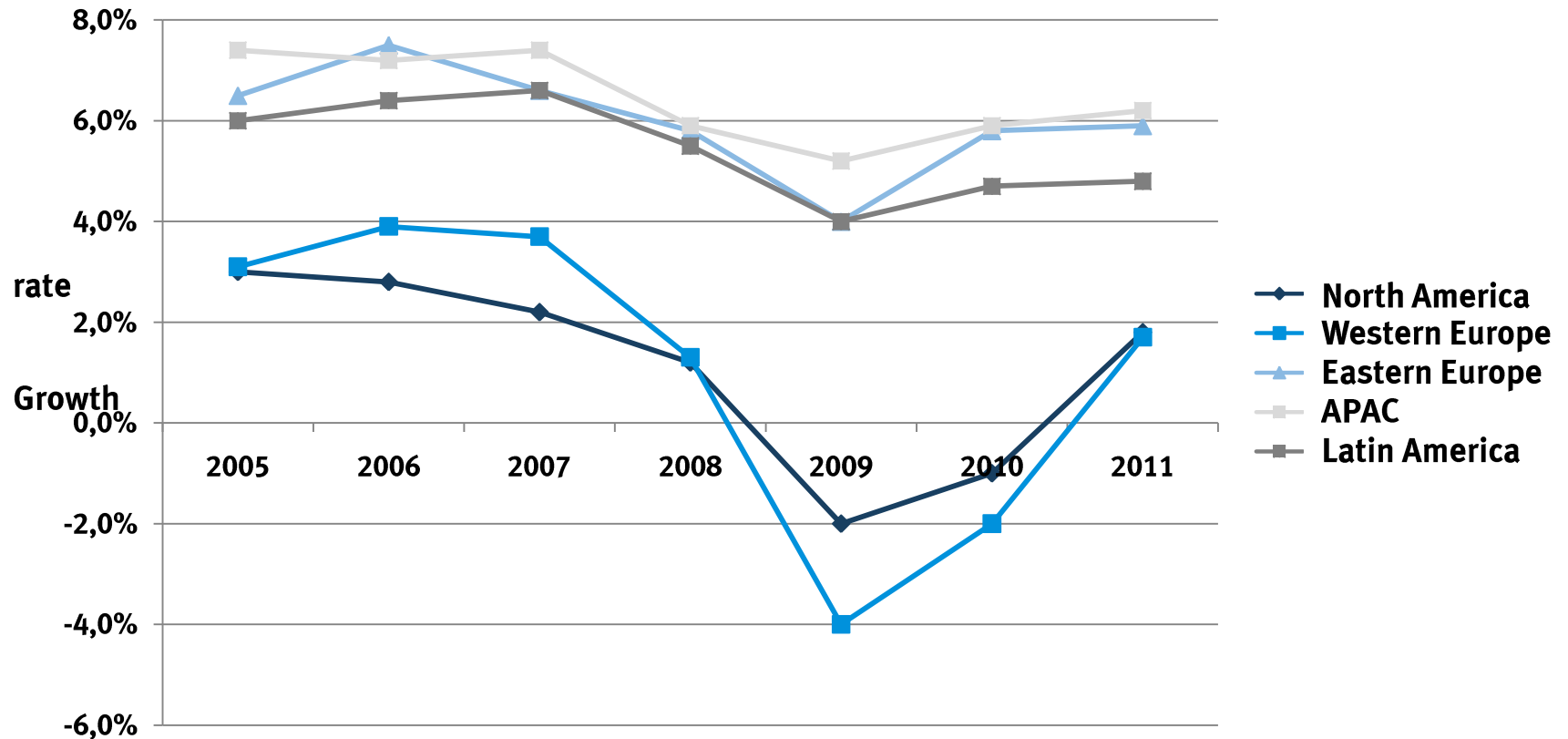


Market Treatment



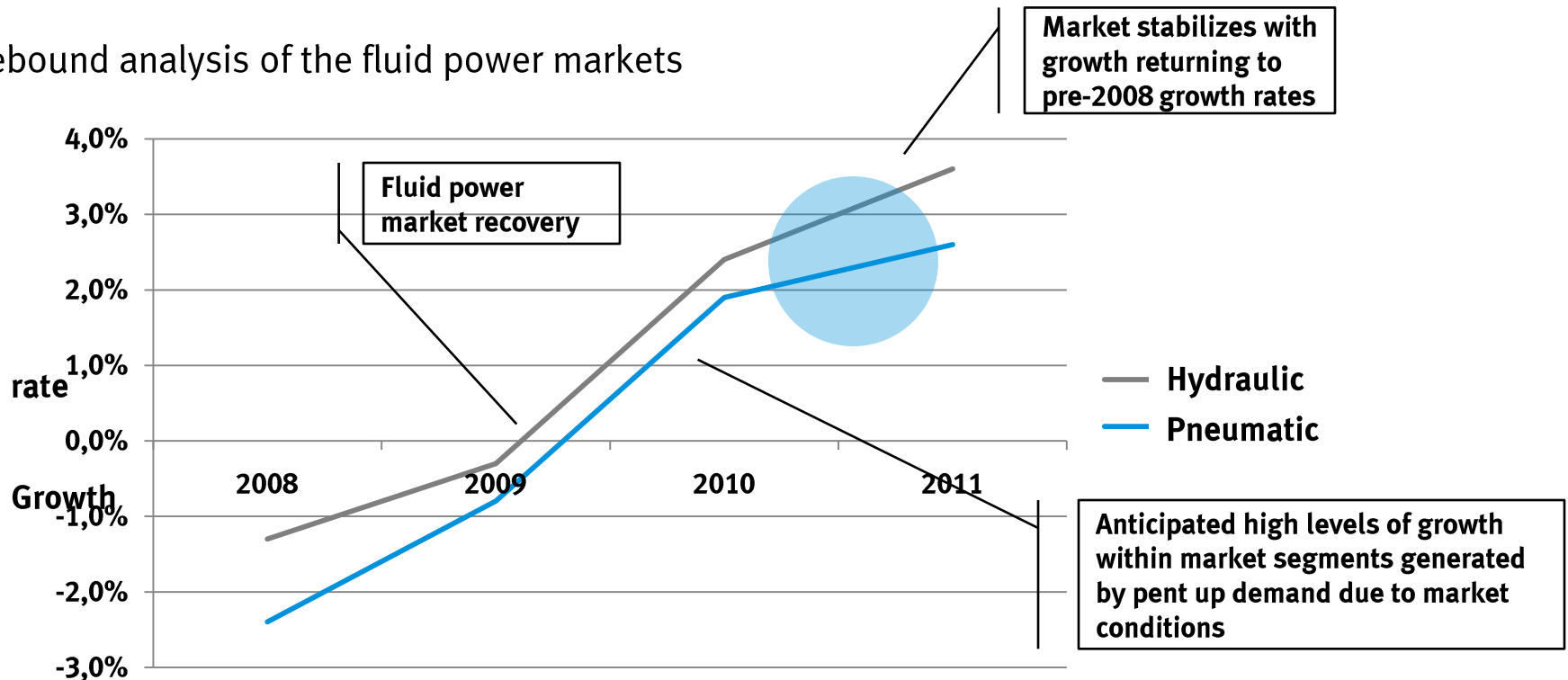
What does the Downturn mean for Global Markets?

Real GDP Growth: annual percent change by geographic region (World) 2005-2011



When will we see an Improvement?

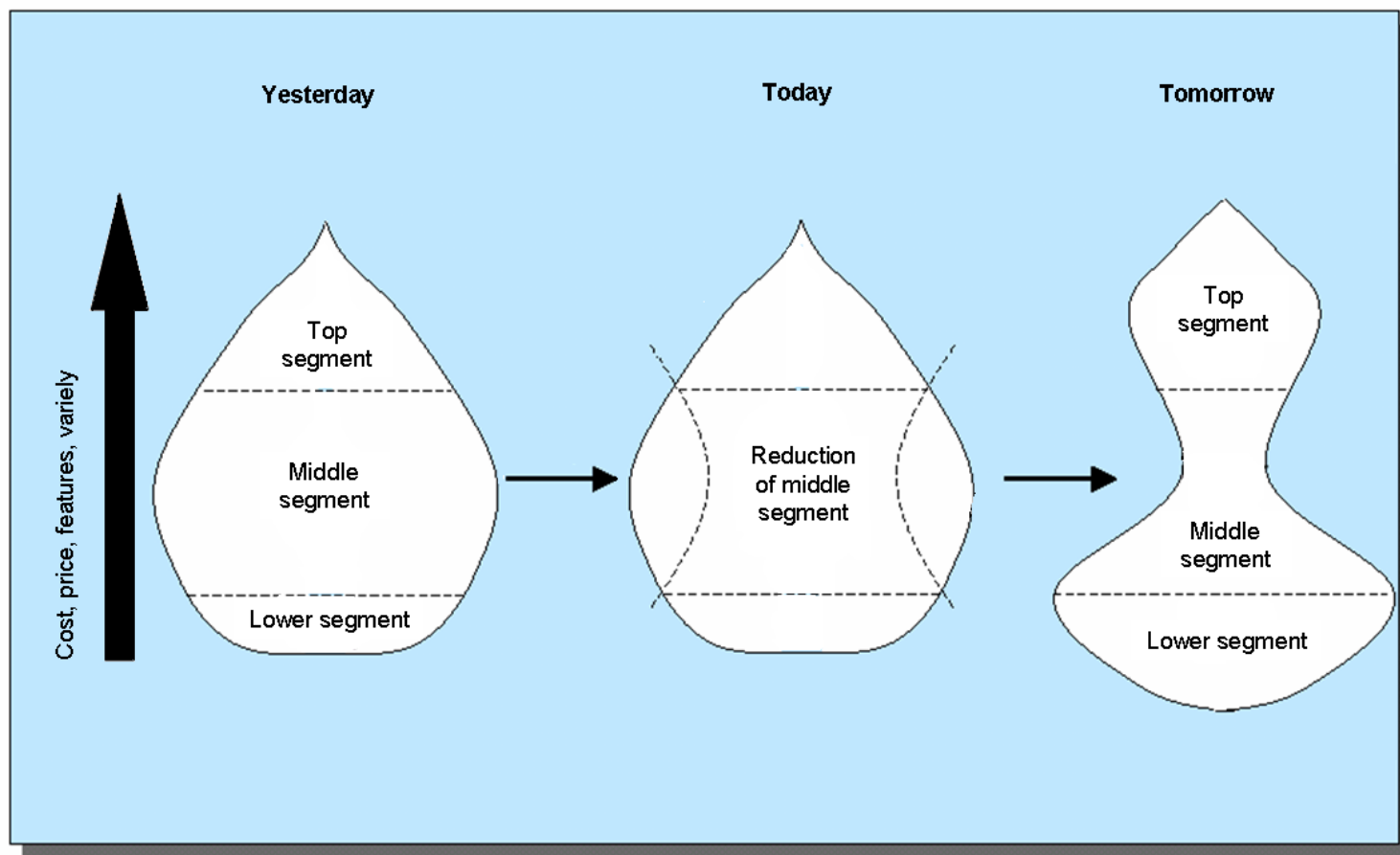
Rebound analysis of the fluid power markets



Fluid power markets will likely see increased demand sometime between Q4 2009 and Q1 2010.

Though the general economic recovery will be well on its way at that point, it is expected that many key end-user groups may delay new capital expenditures due to a fear of a false start to the recovery.

The Market Trend





Lufthansa Private Jet



Purchasing Trends in 5 years

- **Supplier reduction**
- **Maintenance outsourcing**
- **Increase in International commodity supply management**
- **E-catalogues will be more important in the future for commodities**

Dealers Market Trends in 5-10 years

- **“Small customer” segment**
- **Same market as today**
- **A lot of small dealers will disappear: big dealers/mega dealers will grow**

Thank you!

performance